

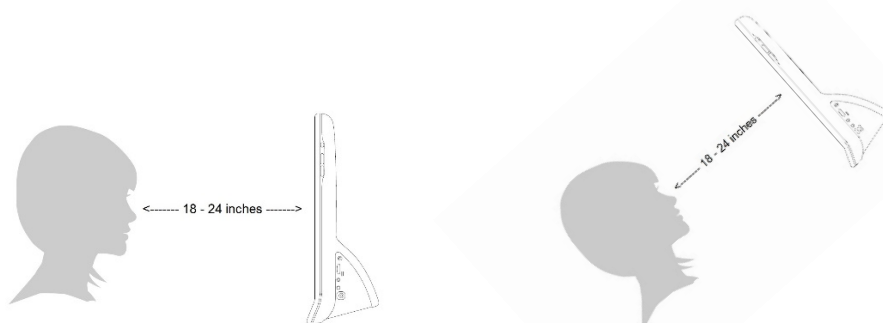
# Bridging Voice

## Best Practice Guide

### Positioning a Tobii Dynavox Device

Start by positioning the user comfortably. You want to adjust the mount to suit the user, not the other way around. If the user is most comfortable tilted, reclining, or laying down, those are all fine positions.


The screen of the device should be parallel to the user's face, centered in front of the user and should be 18 to 24 inches away.



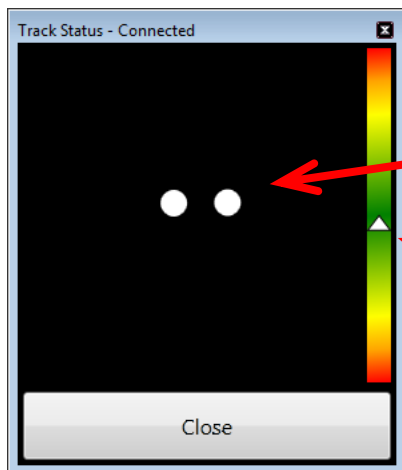
*Proper position of device for user sitting up straight    Position of user and device for a user reclining or in bed*

### Confirming Correct Position – Open Track Status

I-12 & I-15- There are 3 buttons on the left side of the device. The second button (marked with 2 dots), will turn the Track Status window on and off the screen.

I-13 & I-16 devices: touch the triangle button on the bottom front lower left corner of the device. 

The Track Status shows the user's eyes as two white circles.



There are 3 things you need to be concerned about in the Track Status window:

- The white circles should be relatively solid and not blinking or jumping around.
- The eyes are centered in the window
- The colorful vertical bar on the right side of the window is called the distance indicator. You need to see a small arrow in that area and it should be in the green area. This measures the distance of the user to the device.

If you can't get the users eyes to be solid white circles or they are blinking in and out or jumping around, make sure the distance indicator is in the green area and the device is centered in front of the user. If you still can't get relatively solid white circles in the window or you don't see an arrow in the distance indicator, call Tobii or Bridging Voice for assistance. (Tobii 800-344-1778, Bridging Voice 718-313-0030)

**NOTE: The device is heavy. When adjusting the knobs of the mount, it can be helpful to have two people present: one person to hold the device and one person to adjust the knobs.**